

Warranty

For ten years from the date of purchase, when this product is installed, operated and maintained according to the Manufacturers valid installation instructions attached with the product or available on-line, Hestraplattan® will replace defective products or parts if the parts fail as a result of manufacturing defective materials or workmanship. Hestraplattan® Limited Warranty shall apply only if the warranty claim and proof of purchase is received by Hestraplattan® within the limited warranty period.

Hestraplattan® Limited Warranty shall not apply to:

- Service calls (site visits) to correct the installation of any Hestraplattan® products or to instruct you how to use or install our products.
- Damage resulting from improper handling or shipping of products, or products damaged by accident, misuse, abuse, fire, flood, improper installation, nature disasters, neglect, corrosion, modification or mishandling.
- Shipping or freight fees to deliver replacement products or to return defective products.
- Cosmetic damage, including stains or discoloration, which does not affect the structural or functional capability of the product.
- Any labor costs during the limited warranty period.
- Surface damaged due to chemical interaction.
- Damage resulting from failure to install the floor covering with the tread plate surface facing upwards.
- Damage caused by mold, mildew, fungus or bacteria.
- Damage from improper use including, without limitation, burns, cuts, scratches, scuffs, punctures and indentations.
- Damage caused by permanently adhering the floor covering to the surface of the existing floor.
- Damage from excessive moisture, alkaline and hydrostatic pressure damage from sub floor.
- Damage caused from improper installation
- Hestraplattan® floor covering has to be checked for existing defects before and during its installation. Flooring which has been installed in spite of visible defects, is exempt from the warranty



CONSUMER LAW

THIS WARRANTY WILL NEVER REPLACE NATIONAL LAWS ON CONSUMER GOODS. BUT WORK AS A COMPLEMENT TO THE SAME.

If you need help with a warranty claim, call Hestraplattan® Customer Service, +46 370 33 47 99 or e-mail at info@hestraplattan.se

Keep your sales receipt for future reference. You must provide proof of purchase.

Supplier: _____

Adress: _____

Telephone#: _____

Date: _____
